



Town of Medfield

You will be automatically enrolled in the Medfield Community Electricity product, "Medfield Standard", unless you affirmatively opt out by mailing and postmarking the enclosed opt-out card by **May 15, 2024**.

April 12, 2024

Dear Medfield Electricity Customer,

The Town of Medfield is offering a program called Medfield Community Electricity. The program is a carefully designed alternative to your current electricity supply options, which includes those offered by Eversource and other third-party electricity suppliers. Through the Program, Medfield aims to provide electricity products that increase our community's renewable energy use and reduce carbon pollution.

YOUR OPTIONS

Your participation in the program is voluntary, and you can leave at any time without penalties or fees.

1 Automatically enroll in Medfield Standard, with 10% voluntary renewable energy content

If you take no action, you will be automatically enrolled in the default product, Medfield Standard, starting on your June 2024 meter read. The electricity supplier for Medfield Community Electricity is Direct Energy Services, LLC ("Direct Energy").

2 Choose to enroll in another Medfield product with more or less renewable energy content

To choose a different program product, call the program's electricity supplier, Direct Energy, at (866) 968-8065, or submit a request at Electricity.Medfield.net.

3 Choose to continue with Eversource Basic Service

To remain with Eversource Basic Service for your electricity supply, you must opt out. To opt out before being automatically enrolled, you must take one of the following actions before **05/15/2024**:

Postmark and mail the enclosed opt-out card *or* call Direct Energy at (866) 968-8065 *or* submit the opt-out form at Electricity.Medfield.net

PRODUCT SUMMARY

	Eversource Basic Service (If you opt out)	Medfield Basic	Medfield Standard (automatic)	Medfield 100
Price	17.216 ¢/kWh - Residential 17.552 ¢/kWh - Small Business 11.668 ¢/kWh - Large Business*	12.650 ¢/kWh	13.063 ¢/kWh	14.108 ¢/kWh
Voluntary Renewable Energy Content	No voluntary renewable energy	No voluntary renewable energy	Adds 10% voluntary renewable energy (MA Class I RECs)	Adds voluntary renewable energy (MA Class I RECs) to total 100%
Duration	January 1 through July 31, 2024 *Large Business: May 1 through July 31, 2024	June 2024 through December 2026	June 2024 through December 2026	June 2024 through December 2026

The program cannot guarantee savings compared to Eversource Basic Service for the duration of the program pricing because future Basic Service rates are unknown. Basic Service rates shown are the published rates as of March 27, 2024.

Program prices could also increase as a result of a change in law that results in a direct material increase in costs during the term of the electric supply contract. Program prices include a commission fee of \$0.001/kWh for the aggregation consultant. Program prices also include taxes, which are billed as part of the power supply charge.

Program prices apply to service beginning and ending on the days of the month that your meter is read. Prices indicated above are for Supply Services only. This does not include the price that your electric utility will charge you for the delivery component of your electric service.

RENEWABLE ENERGY DETAIL

The Commonwealth of Massachusetts requires that all electric supply products include a minimum of 62% renewable energy resources in 2024, 63% in 2025, and 69% in 2026. Some program products contain additional renewable energy that exceeds the minimum required by the Commonwealth.

	Year	Required RPS MA Class I	Required Other	Voluntary MA Class I	Total Renewables
Eversource Basic Service (If you opt out)	2024	24%	38%	0%	62%
	2025	27%	36%	0%	63%
	2026	30%	39%	0%	69%
Medfield Basic	2024	24%	38%	0%	62%
	2025	27%	36%	0%	63%
	2026	30%	39%	0%	69%
Medfield Standard (automatic)	2024	24%	38%	10%	72%
	2025	27%	36%	10%	73%
	2026	30%	39%	10%	79%
Medfield 100	2024	24%	38%	38%	100%
	2025	27%	36%	37%	100%
	2026	30%	39%	31%	100%

MA Class I renewables are from new, regional sources (i.e. generation located within, or delivered to, New England, built after 1997). For details on all required renewable resources, see www.mass.gov/service-details/program-summaries.

PROGRAM DETAIL

- Eversource will continue to deliver the electricity that you use in your home and is responsible for the delivery charges that appear on your monthly bill. If you have questions about the delivery portion of your bill, contact Eversource at (800) 592-2000, or by visiting its website at Eversource.com.
- Medfield's program is served by Direct Energy Services, LLC, DPU license number: CS-047, <http://www.directenergy.com>, (866) 968-8065.
- You can switch to a different Medfield supply product any time after you've enrolled, with no fees.
- Budget Plan or Eligible Low-Income delivery rate consumers participating in Medfield's program will continue to receive those benefits from Eversource.
- Solar Electricity Consumers will not be impacted and will continue to receive their net metering credits while participating in Medfield's Program.
- You can leave Medfield's program any time after you've enrolled, with no fee or penalty. If you leave Medfield's Program, your account(s) will be returned to Eversource Basic Service on the next meter read.
- Exit Terms for Eversource Basic Service: There is no penalty charge for leaving Eversource's Basic Service, however, Large Business customers may receive a billing adjustment charge or credit.
- Information about Eversource Basic Service: visit www.mass.gov/info-details/basic-service-information-and-rates, or call Eversource at (800) 592-2000.
- If you are receiving electricity supply from a competitive supplier and believe you have received this opt-out letter in error, you must sign and return the enclosed opt-out card. This will ensure you continue to receive your electricity from that competitive supplier and prevent any possible early termination fees.
- Tax-exempt small business customers participating in Medfield's program must provide a copy of their Tax-Exemption Certificate directly to Direct Energy via email at usn.taxexemption@directenergy.com, or mail at Direct Energy, Attn: USN Tax Exemption Dept, PO Box 180, Tulsa OK 74101-0180 to maintain tax-exempt status.
- If you participate in Medfield's Program, you will be automatically enrolled at a new price at the end of the contract term, December 2026, unless you inform the Town otherwise. The new price may be higher or lower than the existing price and the voluntary renewable energy content may change. The Town will contact you no later than 30 days before each automatic renewal to notify you of your supply options.

CUSTOMER SUPPORT & MORE

- Please visit Electricity.Medfield.net or call (508) 296-4767 for customer support to view Product Summary Forms for each program product and for additional program detail.
- The Massachusetts Department of Public Utilities recommends that consumers visit the Energy Switch website to view the broad range of available electric supply products, including your electric utility's basic service price. You can visit the website at <http://energyswitchma.gov>.