



Medfield Community Electricity

Wednesday April 24, 2024



Purpose

Offer new electricity supply options that provide **more renewable energy** and **stable prices** for all Medfield residents and businesses.

Although savings cannot be guaranteed, these programs have **historically provided savings** compared to utility Basic Service over the contract term.



Our Electricity Supplier

Medfield chose **Direct Energy Services** as its electricity supplier, and will offer **three supply options.**

Program starts **June 2024** and prices are fixed for **30 months.**



What Changes

Participation in Medfield Community Electricity will only change the “Supply” portion of your Eversource electricity bill.



What Changes

EVERSOURCE

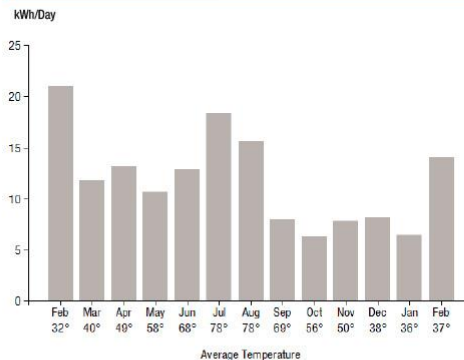
Account Number: 0000 000 0000

Statement Date: MM/DD/YY

Service Provided To:

ABC COMPANY

Electric Usage History – Kilowatt Hours (kWh)



Electric Usage Summary

This month your average daily electric use was
14.1 kWh

This month you used **32.9% less** than at the same time last year



Total Amount Due by MM/DD/YY

\$100.48

| | |
|-----------------------------------|----------|
| Amount Due On MM/DD/YY | \$55.38 |
| Last Payment Received On MM/DD/YY | -\$55.38 |
| Balance Forward | \$0.00 |
| Total Current Charges | \$100.48 |

Current Charges for Electricity

Supply
\$43.04

Cost of electricity from ABC SUPPLY COMPANY

Delivery
\$54.75

Cost to deliver electricity from Eversource



Your electric supplier is

ABC SUPPLY COMPANY
P.O. BOX 123
TOWN, STATE 00000-0000



What Stays the Same

- The “Delivery” portion of your Eversource bill will remain the same.
- Eversource will still continue to deliver electricity, manage billing, maintain poles and wires, and respond to storm outages
- Anyone using budget billing or receiving low-income rate discounts will continue to receive their current benefits.
- Customers receiving net metering or other solar benefits will continue to receive their current benefits.



What Stays the Same

EVERSOURCE

Account Number: 0000 000 0000

Customer name key: CUST

Statement Date: MM/DD/YY

Service Provided To:

ABC COMPANY

Svc Addr: ANY STREET
ANY TOWN, MA 00000
Rate 06 G1 SMALL GENERAL SERV NONDMD Cycle 17
Service from MM/DD/YY - MM/DD/YY 30 Days
Next read date on or about: MM/DD/YY

| Meter Number | Current Read | Previous Read | Current Usage | Reading Type |
|--------------|--------------|---------------|---------------|--------------|
| 0000000 | 45426 | 45004 | 422 | Estimate |

Monthly kWh Use

| Feb | Mar | Apr | May | Jun | Jul | Aug |
|-----|-----|-----|-----|-----|-----|-----|
| 610 | 332 | 395 | 331 | 400 | 586 | 454 |
| Sep | Oct | Nov | Dec | Jan | Feb | |
| 240 | 202 | 228 | 244 | 212 | 422 | |

Contact Information

Emergency: 800-592-2000

www.eversource.com

Pay by Phone: 888-783-6618

Customer Service: 800-340-9822

Important Messages About Your Account

DIGGING? STATE LAW REQUIRES YOU OR YOUR CONTRACTOR TO CALL DIG SAFE AT 811 AT LEAST THREE BUSINESS DAYS PRIOR TO DIGGING. FOR MORE INFORMATION VISIT DIGSAFE.COM. IMPORTANT SAFETY INFORMATION IS ALSO AVAILABLE IN THE "SAFETY" SECTION OF EVERSOURCE.COM.

Total Amount Due
by MM/DD/YY

\$100.48

Electric Account Summary

| | |
|-----------------------------------|-----------------|
| Amount Due On MM/DD/YY | \$55.38 |
| Last Payment Received On MM/DD/YY | -\$55.38 |
| Balance Forward | \$0.00 |
| Current Charges/Credits | |
| Electric Supply Services | \$43.04 |
| Delivery Services | \$54.75 |
| Other Charges or Credits | -\$2.69 |
| Total Current Charges | \$100.48 |
| Total Amount Due | \$100.48 |

Total Charges for Electricity

Supplier (ABC SUPPLY COMPANY)

| | | |
|----------------------------|------------------|---------|
| Meter 000000000 | | |
| Generation Service Charge | 422 kWh X .10200 | \$43.04 |
| Subtotal Supplier Services | | \$43.04 |





Delivery

(Rate 06 G1 SMALL GENERAL SERV NONDMD)

| | | |
|----------------------------------|-------------------|----------------|
| Meter 000000000 | | |
| Customer Charge | | \$15.00 |
| Distribution Charge | 422 kWh X .05020 | \$21.18 |
| Transition Charge | 422 kWh X -.00411 | -\$1.73 |
| Transmission Charge | 422 kWh X .03149 | \$13.29 |
| Revenue Decoupling Charge | 422 kWh X .00212 | \$0.89 |
| Distributed Solar Charge | 422 kWh X .00327 | \$1.38 |
| Renewable Energy Charge | 422 kWh X .00050 | \$0.21 |
| Energy Efficiency | 422 kWh X .01073 | \$4.53 |
| Subtotal Delivery Services | | \$54.75 |
| Total Cost of Electricity | | \$97.79 |



Our Program Options

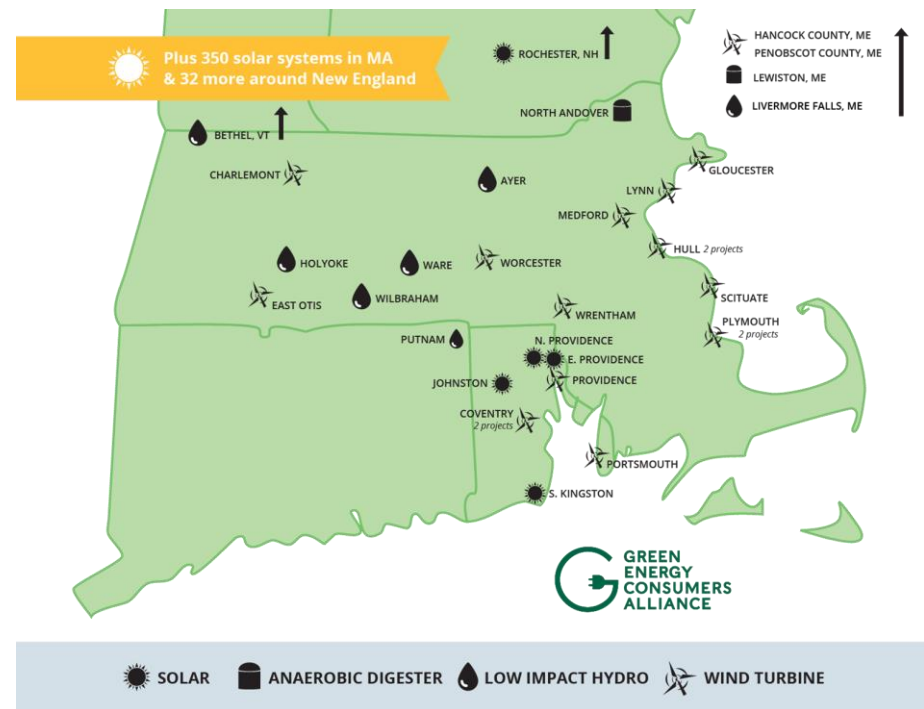
|  Medfield Basic |  Medfield Standard (community default) |  Medfield 100 |  Eversource Basic Service Residential |
|--|--|--|---|
| 12.650 ¢/kWh | 13.063 ¢/kWh | 14.108 ¢/kWh | 17.216 ¢/kWh |
| No additional renewable energy | Adds 10% voluntary renewable energy (MA Class I RECs) | Adds voluntary renewable energy (MA Class I RECs) to total 100% | No additional renewable energy |
| June 2024 through December 2026 | | | January 1 through July 31, 2024 |

Future savings compared to utility Basic Service cannot be guaranteed.



Our Voluntary Renewables

- Come only from Class I sources, the State's term for new, in-region renewables
- From wind, solar, low-impact hydro and anaerobic digestion in New England
- Class I preferred by MA Dept. of Energy Resources because it supports the growth of additional renewables





Participation & Enrollment

- Participation is voluntary.
- There is never any penalty or fee to opt out of the program.
- The enrollment process differs based on your current electricity supplier.



How To Find Your Current Supplier

EVERSOURCE

Account Number: 0000 000 0000

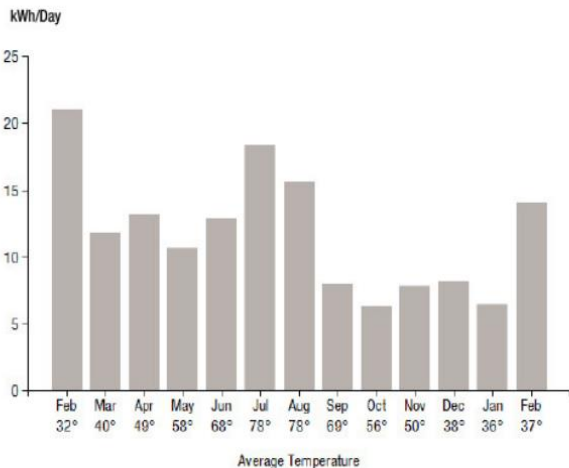
Statement Date: MM/DD/YY

Service Provided To:

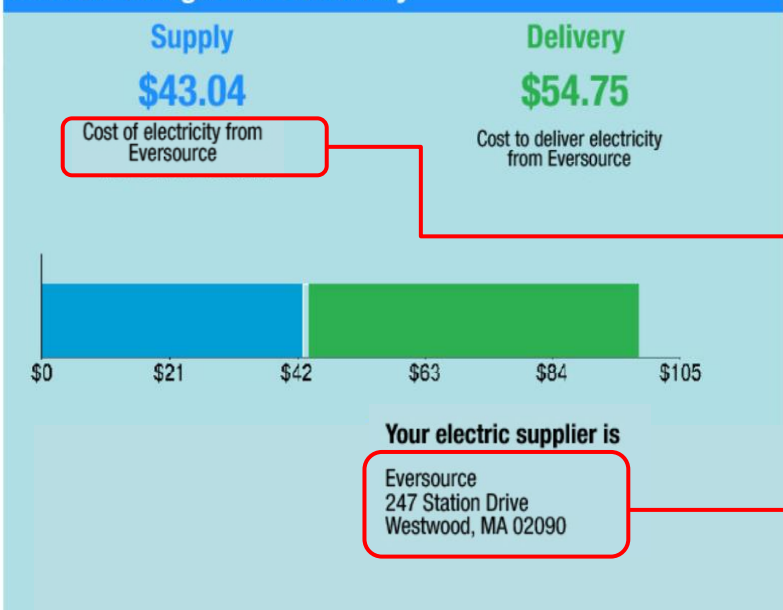
ABC COMPANY

| | |
|-------------------------------------|-----------------|
| Total Amount Due by MM/DD/YY | \$100.48 |
| Amount Due On MM/DD/YY | \$55.38 |
| Last Payment Received On MM/DD/YY | -\$55.38 |
| Balance Forward | \$0.00 |
| Total Current Charges | \$100.48 |

Electric Usage History - Kilowatt Hours (kWh)



Current Charges for Electricity



If your electricity supplier says Eversource, then you are using Basic Service.



Customers on Basic Service

(1 of 3)

- **Anyone using Eversource Basic Service is eligible to be automatically enrolled in the Medfield Standard as of their June meter read.**
- These customers on Eversource Basic Service received a notification letter in mid-April, explaining their options.
- If an eligible customer takes no action, they will be enrolled in Medfield Standard starting in June.



Customers on Basic Service

(2 of 3)

If eligible for automatic enrollment:

- May 15: deadline to opt-out before the program starts.
- You may opt-out at any time after May 15, and you will be returned to Eversource Basic Service supply on your next meter read.
- There is never any penalty or fee to opt out of the program.



Customers on Basic Service

(3 of 3)

To Opt Out of the Medfield Program:

Return the postage paid card in your notification letter OR fill out the online form at Electricity.Medfield.net OR call our supplier, Direct Energy, at (866) 968-8065

To Choose a different Medfield option:

Fill out the online form at Electricity.Medfield.net OR call our supplier, Direct Energy, at (866) 968-8065



Customers Using Their Own Supplier

Anyone currently using their own supplier will not receive the notification letter and will not be automatically enrolled.

These customers can voluntarily join the program, but should check with their current supplier in case their current supplier charges penalties or early termination fees.



Our Pre-Launch Awareness

In addition to the notification letter, we have spread the word through:

- Press release (front page story in Hometown Weekly) and online news blurb
- Notice running on Medfield TV
- Brochures: Town Hall entrance, Public Safety building, Library and CENTER at Medfield, Starbucks, Blue Moon and Kingsbury Club
- Poster at library, sandwich board by Town Hall
- Postcard sent to all eligible customers
- Social media posts (Facebook, X)



Medfield Community Electricity (MCE) is different from other “third-party” electricity supply offers.

- ❗ Third-party contracts, individual residents can't negotiate contract terms.
- ❗ Third-party contracts often have hidden fees, like early termination penalties.
- ❗ Third-party contracts often switch to variable pricing, and many customers do not notice.
- ❗ No independent expert to help monitor your contract.
- ✅ MCE negotiated a contract focused on the best interests of our residents and businesses
- ✅ MCE has no hidden fees, no termination or cancellation penalties
- ✅ MCE is committed to transparency and will always have fixed pricing, announced publicly before it takes effect
- ✅ MCE's consultant will conduct ongoing oversight on our supplier to ensure they are fully compliant.



Questions & Support

To opt-out, change your option or proactively enroll:

- Call Direct Energy at (866) 968-8065
OR
- Fill out the enroll or opt-out form at Electricity.Medfield.net





For questions, contact Medfield's consultant, Good Energy:

- Call (508) 296-4767
- Fill out the contact form at Electricity.Medfield.net

Reminder: you may change your option or opt-out of the program at any time



Our Program Options

| | | | |
|--|--|--|---|
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Sample Bill Showing Medfield Community Electricity

EVERSOURCE

Account Number: **0000 000 0000**

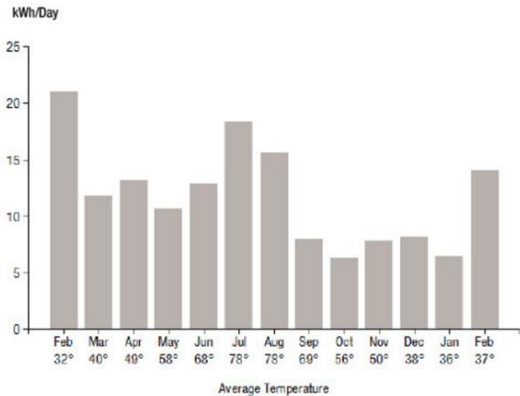
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Service Provided To:

ABC COMPANY

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Electric Usage History - Kilowatt Hours (kWh)



Electric Usage Summary

This month your average daily electric use was **14.1 kWh**

This month you used **32.9% less** than at the same time last year

32.9%
USAGE ↓

Current Charges for Electricity

| | |
|--|--|
| Supply \$43.04 Cost of electricity from ABC SUPPLY COMPANY | Delivery \$54.75 Cost to deliver electricity from Eversource |
|--|--|

Your electric supplier is
ABC SUPPLY COMPANY
P.O. BOX 123
TOWN, STATE 00000-0000

Your supplier will be here and will be listed as:
Medfield Comm Electricity- Direct



Sample Bill Showing Medfield Community Electricity

EVERSOURCE

Account Number: 0000 000 0000

Customer name key: CUST

Statement Date: MM/DD/YY

Service Provider:
ABC COMPANY

← Your account number will be here

← Your customer name key will be here

Total Amount Due

\$100.48

Svc Addr: ANY STREET
ANY TOWN, MA 00000
Rate 06 G1 SMALL GENERAL SERV NONDMD Cycle 17
Service from MM/DD/YY - MM/DD/YY 30 Days
Next read date on or about: MM/DD/YY

| Meter Number | Current Read | Previous Read | Current Usage | Reading Type |
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Total Charges for Electricity

Supplier (ABC SUPPLY COMPANY)

| | | |
|----------------------------|------------------|---------|
| Meter 000000000 | | |
| Generation Service Charge | 422 kWh X .17216 | \$43.04 |
| Subtotal Supplier Services | | \$43.04 |

Delivery

| | | |
|--|-------------------|---------|
| (Rate 06 G1 SMALL GENERAL SERV NONDMD) | | |
| Meter 000000000 | | |
| Customer Charge | | \$5.00 |
| Distribution Charge | 422 kWh X .05020 | \$21.18 |
| Transition Charge | 422 kWh X -.00411 | -\$1.73 |
| Transmission Charge | 422 kWh X .03149 | \$13.29 |
| Revenue Accounting Charge | 422 kWh X .00010 | \$0.00 |

Rate on MCE will be:
Standard: 0.13063
Basic: 0.12650
or 100: 0.14108

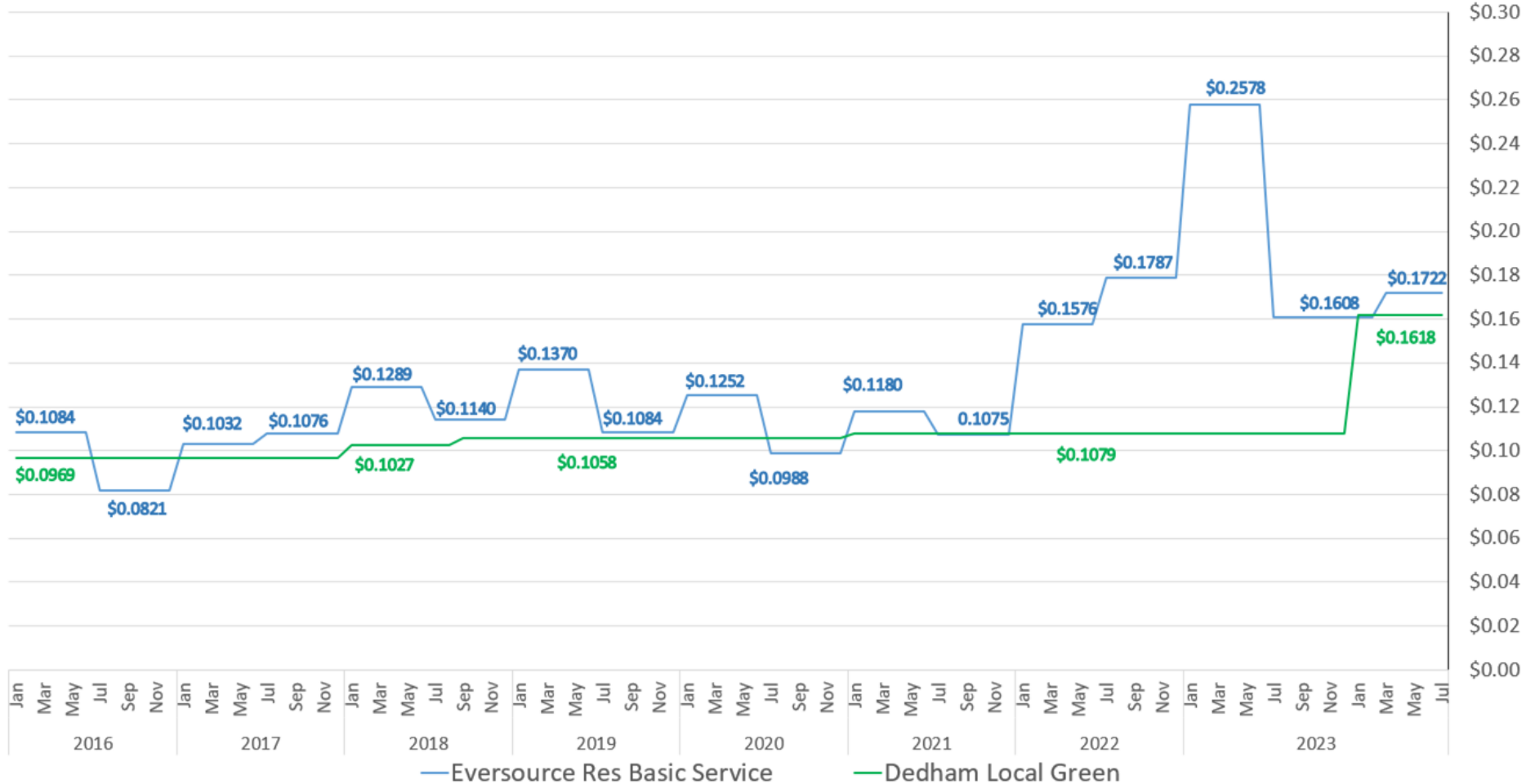


Customer Protections

- Our expert consultant (Good Energy), ensures the supplier (Direct Energy) meets quality standards, and runs the program in accordance with the contract
- Pricing will always be transparent: the Town will announce any price changes at least 30-days in advance
- There are no hidden fees or variable costs
- You always have the option to leave at anytime, without penalty



Dedham Local Green (5%/10%) Compared to Eversource Basic Service

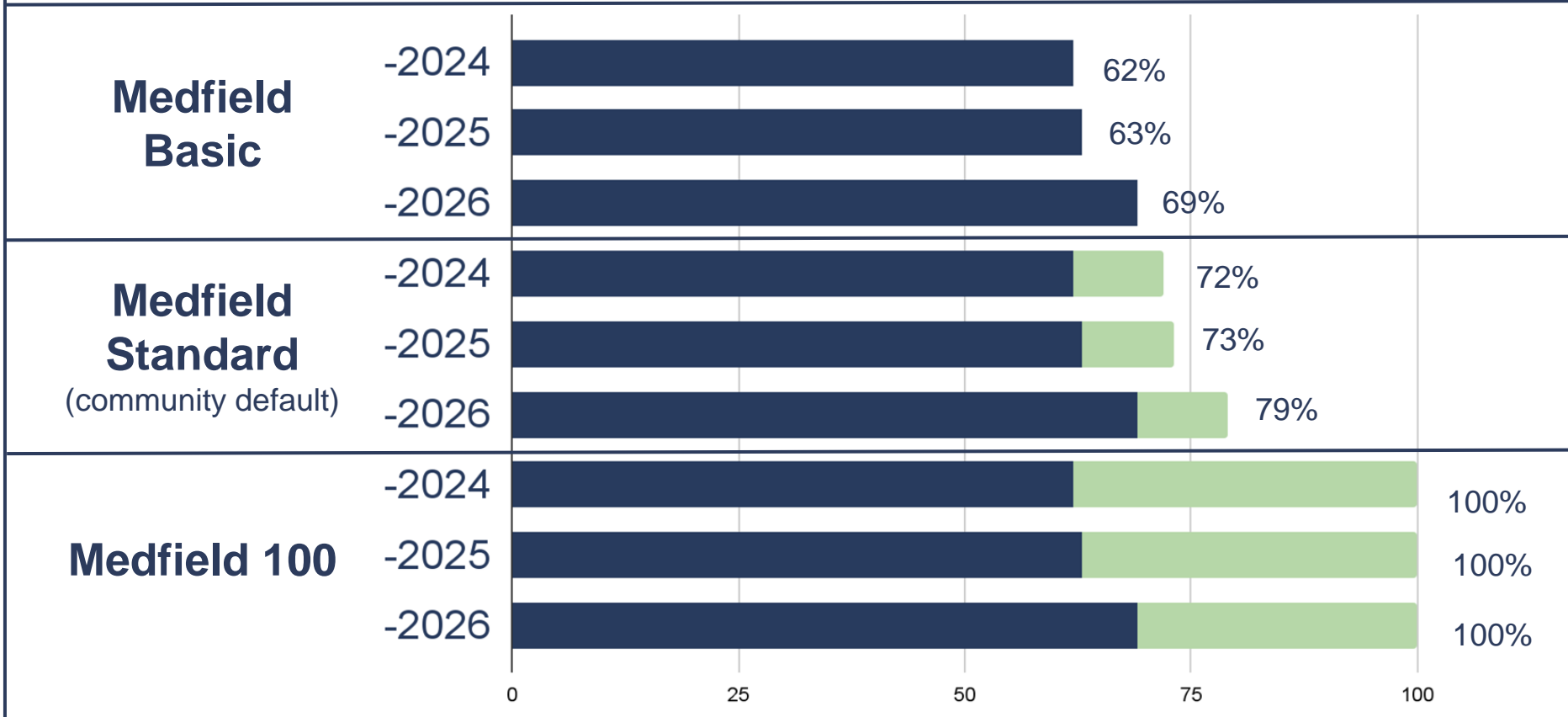


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Program Products Renewable Content 2024-2026

■ MA Required ■ Additional Class I RECs





Third-party electricity suppliers promise big savings. AG's report tells another story.

By [Sabrina Shankman](#) Globe Staff, Updated April 16, 2024, 5:55 a.m.



Attorney General reports about electricity suppliers refer to contracts directly with residential customers. They do not refer to municipal aggregation programs, like Medfield Community Electricity, which are officially offered through a City or Town government.

Aggregation programs have buying power to negotiate strong terms and conditions to provide consumer protections.